

The Petbarn

Puppy Guide



Everything you need to keep your puppy happy and healthy for life





**Congratulations!
I am thrilled
for you to be
embarking on
such a special
journey, owning
a pet is the
greatest gift.**

I couldn't imagine a life without my dogs and still remember those early stages with great fondness. It truly is the addition of a new family member that will enrich your life in a way you never thought possible.

Despite being a Veterinarian for over 25 years, I still feel the same joy seeing families who are bringing a new pet into their home. Nothing can compare to the feeling of coming home to your biggest fan every day.

Our Petbarn Puppy Care Guide includes everything you need to know about your puppy's early stages to give them a happy and healthy start in life.

We want to ensure your puppy is receiving the best care, so we've also provided you with a voucher for \$40 off your next vaccination at your local Greencross Vets, or one month free of our preventative wellness program, Healthy Pets Plus.

Our pet-passionate teams are here to provide advice and solutions for all your puppy questions. Whether it's our knowledgeable in-store support teams, in-clinic vets and vet nurses, our 24/7 Emergency and Specialist hospitals, or our 24/7 WebVet service, our Petbarn and Greencross teams are here for all your puppy wellness needs, whenever they arise. Your puppy will always receive the best care possible.

I wish you many happy and fun moments as you commence this incredible journey with your new puppy.

Dr. Magdoline Awad
Chief Veterinary Officer
Greencross Vets



Book an appointment at greencrossvets.com.au or call **1300 836 036**

Contents

The ultimate guide to caring for your new puppy.

Puppy checklist	4
Starter kit	5
5 ways to keep your puppy healthy & happy	6
Friends For Life membership program	8
The Petbarn Foundation	9

A First Steps

The joy of a new puppy	10
Before getting a puppy	11
Have you considered adoption?	12
The power of adoption	13
Top breeds	15
Puppy development	17

B Settling In

How to puppy proof your home	20
Welcome to the family	21
Sleeping through the night	22
Which bed is right	23
Puppy must-dos	24

C Feeding

What should you feed your puppy?	26
What are the food options for your puppy?	30

Benefits of super premium food	34
Toxic for puppies	36
Healthy treats	38

D Health

Petbarn Insurance	40
Puppy health care	42
Vet health checks	45
Vaccinations	47
Healthy Pets Plus	48
Puppy teething	49
Desexing your puppy	52
Parasite prevention	53
Parasite myths busted	56

E Training

Toilet training	57
Why puppy school is worth it	59
Stepping out together	60
Curb those little habits	62

F Grooming

Puppy grooming routine	65
6 tips for grooming at home	66
How to bathe your puppy	68
Professional grooming	69

G Travelling

Travelling in the car	70
Puppies on holidays	71

H Caring

Technology and your puppy	72
Exercising your puppy	73

I Discounts

Vouchers	77
----------	----

Up to \$300 worth of discount vouchers available*



* When you spend over \$900 across select categories. Further T&Cs apply. Head to page 78 for details.

Puppy checklist

Head to Petbarn to prepare for the arrival of your little one.

Getting prepped

- ❑ Collar, lead and ID tag
- ❑ Brushes, combs and nail clippers
- ❑ Shampoo and conditioner
- ❑ Flea, tick and worming treatments
Learn more about parasites on page 53.
- ❑ Toothbrush and toothpaste
Learn more on page 49.

Coming home

- ❑ A comfortable bed
- ❑ Car harness or booster seat for car travel
- ❑ Kennel, crate and cover
- ❑ Plush toys for comfort
- ❑ Adaptil diffuser, spray or collar
- ❑ Lots of cuddles

Toilet training

- ❑ Odour/stain neutraliser
- ❑ Puppy pads
- ❑ Waste control bags and bag holder

Feeding

- ❑ Food and water bowls
- ❑ Super premium puppy food
Flip to page 34 to find out why this diet is so important for your puppy's development.
- ❑ Treats

Playing and exercising

- ❑ Harness and lead
- ❑ Play toys
A range of options to prevent boredom.
- ❑ Chew toys
To help with teething.

Greencross Vets

- ❑ Health check
For vaccinations, health care advice and to check microchip details are correct.
- ❑ Healthy Pets Plus
With membership, gain access to unlimited vet consultations, WebVet and emergency consultations at partner hospitals. Plus, free vaccinations and more. Learn more on page 48.

Animal Referral & Emergency Network

- ❑ Be prepared in case of a pet emergency and know your local emergency vet. Find your nearest location at emergencyvet.com.au

\$40 OFF

Your emergency consult fee



T&C's apply. See page 77 for details.

\$40 OFF

Your next vaccination



Greencross
Vets

OR

ONE MONTH FREE

Vaccinations included!



Healthy Pets Plus

T&Cs apply. See page 80 for details

Starter kit

Petbarn has everything you need to ensure your new furry family member is settled and happy. Flip to page 77 for vouchers to use on some of these products.

Getting prepped



Simparica Trio
Dog Flea Tick &
Worm Chew



Bow + Bell
Grooming
Essentials



All Day
Reflective Dog Collar & Lead

Feeding



ProBalance
Chicken Puppy
Food



Leaps & Bounds
Milky Sticks



All Day
Good Dog Ceramic
Bowl & Treat Jar

Coming home



All Day
Dog Carrier



Mix Or Match
Plush Bunny with
Cage Ball



All Day
Riviera Dog
Basket



Adaptil
Junior Collar

Toilet training



Freshco
Waste Bag Refills



Freshco
Poop
Scooper



Freshco
Training Pads
with Charcoal



Nature's Miracle
Advanced Platinum
Puppy Potty Training
Spray



5 ways to keep your puppy healthy & happy



Nutrition

At Petbarn and Greencross Vets, your pet's health and happiness is the most important thing to us.

From what they eat, to how they sleep and play, we're committed to making it a healthy, happy life for them, and for you.

When it comes to pet food, we'll always dish out the right advice. Our friendly team have perfected the science of meal-time, with over 210,000 hours of training in nutrition, which makes us real foodies! We'll always recommend a complete and balanced diet that gets the vet's tick of approval and your pet's lick of approval.



Health

We're always by your side with what pets need for physical and mental health. From monthly parasite prevention, to Greencross Vet appointments, to a network of specialists for critical care, we believe every pet deserves access to the best quality care.



Comfort

Creating a pet's home is an important job for a pet parent. So rest assured, we provide all the creature comforts they need, both inside and outside to curl up and relax. Shower them with affection and a whole lot of shampoo (or our grooming salon services) to keep them clean and feeling good.



Training

A little training goes a long way to making pets happier family members. We help you take the lead with the positive reinforcements needed to establish good habits (like treats, leads and harnesses). And for all the new puppy parents out there, ask us about our Puppy School's tried-and-true training tips.



Play

Healthy bodies and minds go hand in hand. That's why we have all the best toys for your pet's busy life designed to keep them mentally and physically active. Plus playtime is good for everyone's happiness and helps strengthen the bond with our pets.



**Friends
for Life**



Join Friends for Life and get pawsome rewards for being a great pet parent.

Our membership program helps new puppy parents save in four amazing ways:



Rewards for Every Purchase

Collect a minimum of 10 points* for every dollar you spend at Petbarn and Greencross Vets.

Get a \$10 voucher for every 6,000 points you earn!



Member Only Pricing[^]

Get special pricing on selected products across:

- ✓ Flea, tick and worm prevention
- ✓ Treats
- ✓ Litter
- ✓ Fish Tanks



Extra Perks & Advice

Be sure to check your inbox for exclusive offers and advice to support you throughout all stages of pet parenthood.

Sign up for great rewards and discounts in-store or at petbarn.com.au/loyalty-program



Earn and spend points at:

PETBARN



**Greencross
Vets**



**Petbarn
Foundation**

For the **Love** of pets

The Petbarn Foundation is dedicated to making the world a better place for pets and the people who love and care for them.

- 🐾 More than \$26M donated to pet-related charities, supporting thousands of people and pets in need.
- 🐾 \$7.6M raised and donated to Vision Australia to fund 152 Seeing Eye Dogs for Australian's living with blindness or low vision.
- 🐾 76,000+ shelter animals rehomed through Petbarn in-store Adoption Centres
- 🐾 500+ rescue partners supported

*Figures correct as of December 2023



RSPCA & Petbarn Team at Community Outreach day

The Petbarn Foundation supports hundreds of charities who support thousands of people and pets every year.

Meet Triya

The Petbarn Foundation has donated \$400k to fund therapy dogs like 'Triya'. Triya is a trained Empower Assistance Dog with funding from the Petbarn Foundation. Triya was placed in Australia's first residential centre to provide emotional support for participants recovering from eating disorders.

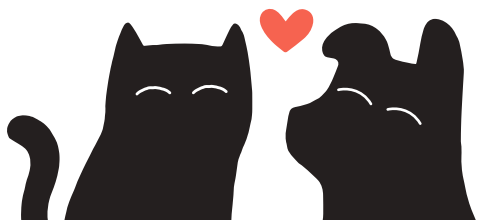


To learn more about the Petbarn Foundation



Scan here or go to
petbarn.com.au/foundation

**76,000+
pets saved
through
in-store
adoptions**





A First Steps

The joy of a new puppy

At Petbarn, we're here to help you provide the best care for your newest family member with this guide to all things puppy-related.

As a new pet parent, you want to make sure your puppy starts off on the right paw so they can grow into a happy and healthy adult.

In the following pages you'll find everything you need to look after your puppy. From diet and exercise, to puppy school and vaccinations, these essentials will help you make the best decisions for your puppy's well-being to shape them into a strong and confident dog.



Don't forget to use your discount vouchers on **page 77** to save up to \$300 on your puppy essentials!

Have any other puppy care questions?
Just ask petbarn.com.au



Before getting a puppy

Finding the right puppy for you is a big step! Make sure you've thought about these questions when choosing your new best friend.

Where do you live?

And where will your dog live? You need to consider the breed and the size your new puppy will reach once they're fully grown to make sure there's enough space in your home for them. Is your backyard secure so your puppy can run and play safely? Are your fences big enough to hold your curious new pet? If you rent, make sure your landlord is okay with you having a dog.

Does their size suit you?

Whilst some fully grown dogs may only be several kilos, the medium, large and giant breeds are in excess of 20 kg and can easily reach 60-70 kg or more for the giant breeds. This affects the amount of food they will eat too.

Are they right for you?

It's not just size that you need to consider. Make sure you research the breed and energy levels first.

Exercise: How much exercise and activity will your puppy need? Be careful not to over or under-exercise your dog.

Grooming: Are you aware you may need to regularly clip, brush and groom your pup?

Indoor/Outdoor: Where will your puppy spend the majority of their time, and does that suit their breed?

Will they be alone a lot?

Some breeds cope better with being alone than others. If you are at work all day, choose a breed that doesn't require constant companionship. Separation anxiety is common and challenging so it's important to enrol into a puppy school.

Do you have the budget?

While the cost of a puppy is a one-off expense, you need to be sure you're financially stable enough to maintain their care. Grooming, vet care, health treatments and dog food are ongoing expenses. You should also have a back-up plan just in case your beloved friend has an accident – pet insurance or savings.

Where is your puppy coming from?

Whether you choose to adopt a rescue puppy, or find your friend via a breeder, make sure the background of the puppy provider is reputable. Are they transparent about the life of the puppy so far (if they know its history)? Will they let you see the parents (if they have them) and their facilities?





**Petbarn
Adoption**



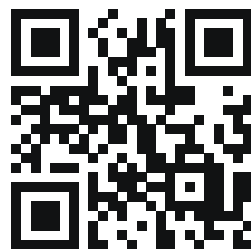
Have you considered adoption?

At Petbarn, we believe that all pets deserve the chance to have a happy and healthy life with a loving family. That's why we don't sell dogs and cats, but partner with animal shelters to find forever homes for pets.

- Dogs that are available for adoption have been microchipped and undergone a vet health check.
- Dogs up for adoption often have some level of training.
- They're socially adapted and family friendly.
- Dogs that are up for adoption are desexed.
- By adopting, you're saving a life.
- Dogs in adoption centres are just looking for lots of love.
- There are thousands of puppies available for adoption every year, so don't think you can only purchase a puppy from a breeder!
- Like all pets, puppies and dogs bring so much joy to your life and can improve both your mental and physical health.



**76,000+
pets saved**



Ready to adopt?

Find the best dog for you through Petbarn and SavourLife's database of rescue dogs across Australia looking for their forever homes by visiting **petbarn.com.au/services/adoptions** or by using your phone camera to scan the code to the right.

Scan here with your
phone camera!



The power of adoption

How a Sydney couple's passion for helping animals changed the life of 55,000 dogs (and counting).

Do what you love and you'll never work a day in your life...

For Michael McTeigue, founder of SavourLife, he'd always dreamed of helping save rescue dogs. This realisation put the wheels in motion for Michael to follow that dream, quit his corporate career and start SavourLife – an Aussie dog food company that donates 50% of its profits to pet rescue organisations.

"I've always had a soft spot for dogs, and now rescue dogs in particular," says Michael. "Our first dog, Buddy, was the inspiration for SavourLife. I think if one dog that we help save brings a millionth of the happiness to someone, that he brought to our lives then that would be an awesome thing."



The pairing of a fantastic cause with a natural, Australian-made product has allowed husband and wife co-founders, Michael and Kim, to contribute so much to pets in need. "We've now reached over \$5 million in donations and shared this with over 250 rescue groups in every state or territory and supported the re-homing of over 45,000 dogs!" he says.

This includes his two "Chief Tasting Officers" Missy the 'Tripawd' and Max the Labrador. "Missy was abandoned at four weeks old with a crushed leg and Max was abandoned as a six-month-old puppy – he's an example of the myths around rescue dogs. If you want a puppy or particular breed, believe me you can find them." Michael and his small team, work hard to grow SavourLife more and more. "When I make a decision for our business, I always ask 'Will this help us save more dogs?' – It's a really simple guiding principle." And the need to support adoption is great. "There are over 100,000 dogs abandoned in Australia every year and we are determined to fix that."

SavourLife dog food and treats



SavourLife
Essentials
Chicken Puppy
Food



SavourLife
Ancient Grains
Lamb Puppy
Food



SavourLife
Grain Free
Chicken
Puppy Food



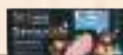
SavourLife
Ancient Grains
Large Breed
Puppy Food



SavourLife
Australian Chicken
Dog Training
Treats



SavourLife
Peanut Butter
Biscuits Dog
Treats



SavourLife
Frozen Puppy
BARF



Find your new best friend through Petbarn and SavourLife's national rescue dog database.

Visit petbarn.com.au/services/adoptions

Top pure breeds

When you're looking for your new best friend, check out some of Australia's best-loved breeds.

Poodle

Miniature Poodles make for intelligent and joyful companions, but like most dogs they can get bored easily. Comical and clever, these well-proportioned dogs are popular as show dogs. Miniature Poodles are not keen on outdoor living – they love human companionship and are ideal pets for families and the elderly. They do require regular grooming and attention to their coats. Like most small breeds of dogs they can be prone to dental disease so it's important to establish a robust dental preventative plan early on.



Border Collie

A Border Collie is a very active dog and is sure to keep you on your toes. Bred for herding sheep, they are a highly intelligent breed, known for their tenacity and obedience. A happy Border Collie requires regular interaction, play and training. On the plus side, they will be high-fiving you in no time at all – when they're not running rings around you with energy to burn. They thrive on regular exercise; so daily walks and games of fetch will keep them stimulated. This breed is most suitable for people who have plenty of time to spend with their new furry family member.



Golden Retriever

Golden Retrievers are big, friendly dogs that make fantastic first pets. They are known for being affectionate, easy to train, and perfect for families. While they are considered large dogs, their gentle nature makes them great companions for kids and other pets. These big golden balls of sunshine require a lot of exercise. They love playing fetch and swimming. Don't forget to brush them regularly to prevent matts forming in their gorgeous honey-coloured coat and keep the shedding under control.



A First Steps

Labrador

Labradors are known for two things: their friendly nature and desire to eat anything and everything. These good-natured dogs make friends with anyone and everyone, which makes them great family pets but not the best watch dogs. They are patient, trusting, and loyal and love spending time with their family. Labradors can be big, strong, and athletic. They also love putting things in their mouth and overeating, so keep an eye on what they're eating and make sure not to overfeed them.



Mixed breeds

Don't forget about the wide world of wonderful mixed-breed dogs! Often you'll be lucky enough to enjoy some of the best character traits of two or three different breeds. There are so many friendly pups in adoption centres just waiting for forever homes. The centre will have worked out the dog's temperament and energy levels to help them find a family with a lifestyle that suits. You can learn all about your prospective pet before you make the big commitment. Plus, when you adopt a dog, you'll bring home a very grateful puppy.



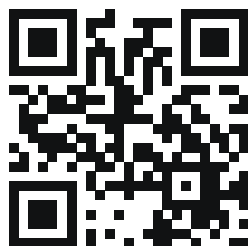
Dog Breed Selector

Find your new best friend

Are you dreaming about bringing a puppy into your home, but can't decide which breed is right for you?

Our Dog Breed Selector matches your needs with a breed that's perfect for your lifestyle.

Visit petbarn.com.au/petspot/dog-breed-selector or scan the code with your phone's camera.



Scan here with your phone camera!

Puppy development

As your puppy grows to become a well-rounded dog, these are the milestones that will make you a proud parent.

Newborn

Pups at this stage rely solely on their mother until they're three or four weeks old.



Pro Plan
Chicken Medium
Breed Puppy Food



2 to 7 weeks

Their eyes and ears open and they start to walk and bark. They will start developing their milk teeth.

Pups can start to be weaned from 4 weeks of age and slowly introduced onto a solid diet – they can be fed small amounts several times a day.

They'll need:

- Puppy-specific food enriched with DHA for brain development and vision, as well as premium ingredients to help them grow strong.



Simparica Trio
Dog Flea Tick &
Worm Chew



8 to 10 weeks

Puppies arrive at their new home! At this stage, they'll start their toilet training if not already, lead training and you'll need to know where they're at with their vaccinations and parasite prevention.

They'll need:

- Puppy pads.
- Collar, lead and ID tags.
- Training crate.
- Toys and a bed.
- Prevention from parasites such as fleas, ticks and worms.



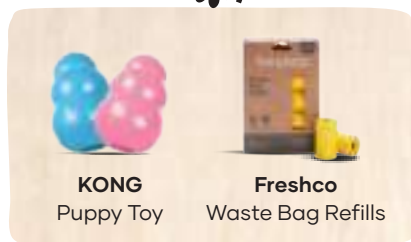
Freshco
Training Pads
with Charcoal

2 to 3 months

Once your puppy has completed their vaccinations at around 14-16 weeks, they'll be ready to step out into the world.

They'll need:

- Clean-up bags for waste.
- Odour neutraliser (for any little accidents).



KONG
Puppy Toy

Freshco
Waste Bag Refills



4 to 5 months

Their baby teeth start to fall out at around 5 months and their permanent teeth start to grow. They will be more responsive to training and it's important to reinforce skills learnt at puppy school.

It's still okay to feed 3-4 small meals per day and this can slowly decrease to twice daily.

They'll need:

- Treats for training.
- Grooming essentials.
- Teething and chew toys.



They're an adult dog!



12 to 18 months

If your dog is a small or medium breed, at 12 months they're now an adult and will stop growing in size. Large breeds will continue to grow until they reach their full height and weight at around 18-24 months. When puppies become adults, it is important to transition them from puppy food to adult dog food which will provide them with the right balance of nutrition for their life stage.

They'll need:

- Super premium adult dog food.
- New harness, collar and bed, based on their growth.
- Dental care essentials.



You can book your vet appointments online! Scan here to book your vet appointment



6 to 12 months

Depending on the breed, some puppies will start to slow their bone growth. Smaller breeds will reach sexual maturity; this is an ideal time to have a conversation with your Greencross Vets to confirm when is the most appropriate time to book your puppy in for desexing.

They'll need:

- Activity-based toys for fun.
- A trip to the vet.



Adult (1.5 - 6 years old)

The prime of your dog's life! They've finished growing and developing, but still need regular checkups, vaccines, and parasite prevention to stay healthy.



All Day
Cosy Cottage Dog Basket



Senior (7+ years)

Most dogs are considered senior around 7 years old (maybe a little younger for large and giant breed dogs). Older dogs may need a bit more TLC as they are prone to age-related diseases like arthritis and cognitive decline.



Leaps & Bounds
Beef Mature Food



Dogs are a lifelong commitment! The average life expectancy of dogs is 10-13 years, depending on breed size and health, but some live up to 15-20 years!



How to puppy proof your home



Consider your home through the eyes of a curious puppy and make adjustments so it's a safe and secure environment.

The kitchen contains drawers and cabinets with interesting smells and tastes. It's likely that your puppy will want to explore everything, so secure your shelves with childproof latches to keep your puppy out of your food and cleaning products.

The bathroom has many hazards for a curious puppy including medication, razors, cotton buds and soap. Be sure you keep the toilet lid down too as shallow pools of water can pose a drowning risk.

The bedroom will certainly interest your new puppy

as they get to know your scent. Shoes, clothing, hair ties, toys and other small chewable items should be secured for safety.

The living area has electronic gadgets and loose cords that your puppy might chew. Don't leave handbags, phones, remotes, kids' toys and magazines (or really anything of value) lying around, as there's a risk of them being chewed and swallowed.

The backyard and garage have obvious dangers, including chemicals, like paint and cleaners. Some plants can

be toxic to pets, too. You should also check that your puppy can't escape the yard through gaps in the fence.

Remember: dogs can dig!

Top tip:

A puppy gate is great for blocking your puppy's access to areas they shouldn't explore.



Welcome to the family

Arriving at their new home can be overwhelming for your new puppy. Here are some things to keep in mind to help your new pet feel like one of the family.



Top tip:

Put some puppy pads down before introductions are made as your puppy may get excited and have a few accidents!



Meeting the family

Introduce your new puppy to your family and other pets slowly and gently. Take notice of how your puppy is feeling as they will communicate any discomfort. Here are some tips for ensuring they'll be best buds in no time.

Kids and puppies

Kids and puppies are a great match, provided they start out on the right foot.

If introducing a puppy to children, try to keep the kids calm and let your puppy approach the kids, not the other way around. Introduce babies in a gentle, positive manner, holding them safely out of reach. Arrange a 'safe zone' for your pup – such as a cushioned crate or a kennel – where they can retreat to if they feel threatened or overwhelmed. Remember that you should never leave a puppy or dog alone with a young child.

Puppies and other pets

If introducing your puppy to an existing pet, do the first meet and greet on neutral ground. A local park is a good idea here. This will prevent resident pets from feeling threatened. Ensure your existing pet and your puppy are up to date on health checks and vaccinations before introducing them.

Sleeping through the night

The first night at home with you might be the first time your puppy is away from their mum and litter mates. Here's a few ideas to help them settle in.



Create a cosy space for your puppy to sleep in, for example, follow the steps **on page 23** to set up your puppy's crate.

Tire your puppy out with a variety of chase toys and mentally stimulating toys throughout the day so that when night comes, they're ready to head straight to bed.

Wind down before bedtime and teach your puppy to do their business before bed so they will stay asleep for longer. Remember, if your puppy is sleeping in a crate, they will not be able to hold their bladder overnight and so they will have to be let out in a few hours.

Separation anxiety is not uncommon and if your puppy whines or tries to leave their bed, try soothing them with a calm voice and put them back to bed. Try to resist putting your puppy in your bed as this will be a hard habit to break as they grow older and can be unsafe for them. Instead, you can place their bedding close to yours till they settle.

Provide a snuggly toy for your puppy to cuddle with while they adjust to being away from their mother and other siblings. Use an object that has the familiar scent of their mother and litter mates and include an item with your scent on it so they learn to feel safe with you.

It may take a couple of nights at home for your puppy to settle in, but with these handy tips you'll be catching those zzz's together in no time.

We recommend



Mix or Match
Plush
Meerkat



KONG
Wild Knots
Bear Dog
Toy

Which bed is right?

Should you go for a bed, kennel or crate? Find the perfect sleep zone for your puppy with these pointers.

Bed

Selecting the right bed is a must for all puppies, even if you've decided that they will sleep in a kennel or crate. As puppies spend a lot of time sleeping, creating a cosy and calm space for your pup to sleep in means choosing beds that feature plush lining and bolster walls for snuggling. Ensuring you have the right amount of padding to support your puppy's growing joints is key. Be sure to choose bedding they can grow into and that has easy washability in case of any accidents.

Kennel

Kennels are perfect for puppies that will live as outside dogs or share the house with kids and other pets. When you select a kennel, consider the size your puppy will grow to. The kennel needs to be big enough for them to turn around and lie down in comfortably. Keep the kennel raised off the ground and make sure it's not too far from your house, so your puppy doesn't feel isolated. Add in some cushioned bedding and your puppy will love their cosy refuge.

Crate

A crate offers your puppy their own safe haven. Crates also limit destructive behaviour and are helpful for creating a routine, plus, they can be used on car trips. Your puppy needs to be able to comfortably stand-up, lie down, turn around and stretch inside their crate.

Crate training 101



Getting your puppy to use their crate is a gradual process.

- Set up the crate so it's cosy and inviting. Put a crate mat on the base and add a soft bed.
- Leave the crate door open and tempt your puppy in with a treat or toy.
- Place the treat or toy in the back of the crate so they have to go completely inside to retrieve it.
- When your puppy first ventures into their crate stay close and reassure them that all is well.
- Gradually close the door but stay with them and encourage their good behaviour.
- Keep the "closed door" periods short at first.
- When you're happy that your puppy is relaxed in the crate, with the door closed, leave them alone – initially for short periods, gradually increasing the duration.
- Make sure that their crate is a safe haven; never use this as a punishment area.

We recommend



Countour
Dog Training
Crate



All Day
Cosy Cottage
Dog Bed

🔔 For more info:

For more tips on how to crate train your puppy, scan the QR code



Puppy must-dos

While nobody likes paperwork, the quicker you get onto this, the quicker you can ensure your puppy's health, safety and happiness.



Microchipping and registration

In most Australian states and territories, having your puppy microchipped is mandatory. This is a quick and relatively non-invasive procedure that allows you to register your puppy so that if they ever stray, a vet or pound can use the microchip to identify them and access contact details via a privacy protected database. Many local councils require residents to register their dogs before they reach 12 weeks of age, and fines can apply if you don't do so. Check whether your puppy has already been microchipped, as many breeders will do this as standard procedure. Ensure you register your pet with a national pet registry for even easier lost pet recovery. If your pet has not been microchipped, take them to your local Greencross Vets to have this quick and easy procedure done.

Pedigree pups

If you're welcoming a pure-bred puppy into your family, it's worth knowing their family tree. Breeders should supply papers that show that the puppy is registered with the relevant breeder association.

Ask the breeder for the registration of your puppy's parents, including certificates showing they've been screened for any common hereditary diseases.

Health checklist

Registered breeders and pet adoption centres will have taken your puppy for their first vet health check, which includes the first round of vaccinations and microchipping. Make sure you have a record of the following:

- ❑ First vet health check
- ❑ Microchipping
- ❑ Vaccination record
- ❑ Parasite prevention plan

Keeping a record of this information will be useful when your pet starts puppy school and is also necessary if you're thinking of sending your puppy to doggy day care, a boarding facility or for a pamper session at the groomer.



Healthy Pets Plus

Greencross Vets' Healthy Pets Plus wellness membership program makes doing the right thing for your puppy simple and affordable. Membership benefits include unlimited consultations, free vaccinations and microchipping, free WebVet advice 24/7 and exclusive discounts!

See page 48 or visit greencrossvets.com.au/healthy-pets-plus to learn more.



Greencross Vets

For more information on microchipping, visit your local Greencross Vets. Book online today at greencrossvets.com.au/book-online



Regular, twice yearly health checks are important to maintain health and well-being and for the early detection of disease.



What should I feed my puppy?



Feeding the right food is an important part of giving your puppy the best start in life. A super premium diet is the best way for your little one to grow into a happy and healthy dog (see page 34).

A puppy grows much faster than you – in just a year or two, they'll accomplish what you do in 15 years (hence 'dog years'). To support their healthy development, your puppy needs specially formulated puppy food that is complete and balanced and contains a higher percentage of proteins, fats and carbohydrates compared to adult dog foods. Look for foods fortified with DHA (a natural omega-3 fatty acid) as this has been linked with smarter, more trainable dogs – what a treat!

Don't change your puppy's food in the first few days in their new home

Moving house and changing families is very stressful and can affect your puppy's digestive system. Keeping them on the same diet they're used to will reduce the chance of stomach upsets or diarrhoea. When you are ready to change your puppy's diet, do so slowly over a minimum of ten days, gradually introducing their new food.

Choosing their food

Take into account:

1. The age of your puppy.
2. The breed of your puppy.
3. How active your puppy is (different foods have varied energy outputs and therefore varied quantity recommendations).
4. Whether your puppy is overweight, a healthy weight or underweight.
5. The size of your puppy, and how big they will grow.
6. What you are currently feeding your puppy.

Wet or dry puppy food?

Why not both! Mixing a little bit of wet food into their kibble provides your puppy with the dental benefits of dry food as well as the tastiness of wet food.

Remember to take into consideration the total amount of food that they are eating in a day. Wet puppy food (or fresh and frozen food) should not be in addition to the recommended daily feeding amount on the dry puppy food bag, but should replace a portion of the dry food.

After understanding your puppy's age, breed, activity and weight, look for a food that matches their needs. Puppy food comes in a large variety of options.

Types of food

Dry food

Dry food refers to dried kibble and is often a convenient option for pet owners. Choose a super premium dry kibble to ensure it is nutritionally complete and balanced with quality ingredients.

Wet food

Wet food refers to the food available in pouches or tins. These foods contain higher water content than dry foods and the rich aromas can be used to entice fussy eaters and increase hydration.

Fresh & frozen food

Fresh & frozen food often contains meats and ingredients in their raw and natural form. You can find these foods in the fridge and freezer section of your local Petbarn.

Transition to Adult food

While some dogs will always have a spark of puppy-like cheekiness, your puppy's physical maturity level will depend on their breed and size. Small and medium breeds typically become adults at 12 months, while it can take up to 24 months for giant breeds to mature. Every dog will hit their milestones at different times and it's best to talk to your

local Greencross Vets team about your pet's growth. Once your puppy is all grown up, use our Food Finder to determine the right adult dog food for them.

We recommend



Greencross
Vet Approved



Dry

Pro Plan
Chicken Small Breed
Puppy Food



Wet

Royal Canin
Wet Puppy Food



Frozen

The Nosh Project
Puppy Food

The
Nosh
Project.

Nothing's made like Nosh

Nothing
but fresh Aussie human-grade ingredients

Nothing
that's not approved by vets and backed by science

Nothing
that's not cooked in kitchens like yours

**Don't forget to redeem
your free sample of
The Nosh Project –
details on page 79**





GIVE YOUR PUPPY A HEAD START IN LIFE



SENSITIVE
SKIN & STOMACH



Colostrum proven to support their developing immune system



DHA for brain and vision development



Calcium & Phosphorous for strong bones & teeth

\$30 OFF PRO PLAN® Dry Puppy Food

Voucher Code: AL2435V02 – Redeemable once per customer and not available in conjunction with any other offer. Must have a friends for life membership to participate. Offer available at Petbarn stores and online at Petbarn.com.au on in stock items only. This voucher is valid for \$30 off PRO PLAN® Puppy Dry Food and is not exchangeable.

What are the food options for my puppy?

There's a world of choice when it comes to choosing what's on the menu for your puppy. Here's a look at some of the options available.



Science based food

Example: Pro Plan

Scientifically formulated foods are the best match for puppies as they're backed by extensive evidence-based research into the nutritional needs of dogs across different sizes, life stages and health needs. Being complete and balanced, these super premium foods focus on providing the optimal balance of nutrients from high quality ingredients to support healthy and happy puppies, right through to their growth into adult dogs and beyond.



Breed specific food

Example: Royal Canin

There are so many gorgeous breeds out there and it's not uncommon for them to have differing nutritional needs. Based on genetics, some dogs are more likely to have faster metabolisms or a predisposition to certain health concerns. This is where breed specific kibble comes in. A subset of science-based foods, these are formulated to meet the needs of your puppy based on their breed and gives them everything they need to live their best life.



Fresh & Frozen

Example: The Nosh Project & Prime100



There are many fresh and frozen options available to mix up your puppy's meal times which prioritise natural ingredients and a balance of vitamins and minerals to deliver the nutrition your puppy needs. Products such as The Nosh Project are slow cooked as a single meal packed with human grade protein, whole foods and nutrients to allow you to feed as a complete and balanced diet.



Note: When handling raw meat we strongly recommend the use of gloves, thoroughly washing your hands, using separate utensils and chopping boards, and disinfecting all surfaces and objects that come into contact with the food.

Natural pet food

Example: Black Hawk



Natural pet foods like Black Hawk puppy food provide your puppy with a balanced diet centred around wholesome ingredients steering clear of artificial preservatives, colours and flavours. Black Hawk Original Puppy foods are specifically formulated by breed size to meet the nutritional needs of your growing puppy, nurturing their body and brain for optimal growth, and development, and providing them with the best start in life. Also available in a Grain-Free Puppy formula, for puppies with sensitive dietary needs and complete nutrition without grains.



Air-dried

Example: Ziwi Peak

Food that has been air-dried has been cooked at a low temperature to help retain the original nutritional value. The Ziwi Peak range contains high quality meat content from New Zealand to satisfy the needs of carnivore pups.

Food Finder

Not sure what to feed your puppy?

Our online tool will recommend you the perfect match for your best friend based on their:



Age



Breed



Weight



Size



Exercise Level



Visit petbarn.com.au/petspot/food-finder or scan the QR code with your phone camera.



Scan here with your phone camera!

PRIME100™

Prime Your Puppy

**EXCLUSIVE TO
PETBARN!**



Australian Made and Owned, Single Protein Diets that have been formulated by pet nutritionalist and veterinarian's to ensure your pup is primed for play!



**SATISFACTION
GUARANTEE**
100% TASTE



**VET
RECOMMENDED**



**COMPLETE &
BALANCED**

SPD™
SINGLE
PROTEIN DIETS



Benefits of super premium food

What is super premium food?

'Super premium' refers to the high quality of the ingredients and formulations. Not all dog food is equal. Compared to some pet foods typically found in supermarkets, super premium puppy and dog food is complete and balanced, vitamin-rich, and nutritionally dense with quality proteins, fats and carbohydrates for healthier pets.

Why you should feed a super premium diet

Puppies have different nutritional needs to adult or senior dogs, and small-breed dogs need different nutrition to large breeds. A super premium diet is specifically formulated to support the needs of dogs at each life stage. This quality of food is nutritionally complete and balanced and should be used as your puppy's everyday diet as it encourages the healthy development of their immune system, brain, joints, muscles and more.

What about the cost?

You may think that super premium diets are expensive

compared with supermarket brands. However, because of their high digestibility and calorie density, your puppy will need less food to meet their nutritional needs. When this is considered and a cost per day is calculated, these foods compare favourably, especially when ingredient quality and the health benefits are factored in.

Are you feeding your puppy right?

The clue is in their poo! It may seem gross but checking your puppy's poo is one of the best ways to gain an insight into their internal health and whether they're eating the right diet for them.

A healthy dog poo should have the consistency of firm playdough and leave little to no residue when picked up. These poos should not contain any undigested food or an excess of grass and fur.

Start your puppy on super premium food today and you'll soon notice that they're producing smaller, firmer and less smelly poos!

Choose from our range of super premium foods at Petbarn, including Hill's

Science Diet, Advance and Royal Canin and notice the improvements in your pet.

We recommend



Ziwi Peak
Air Dried Beef



Advance
Oodles Puppy Dry Food



Royal Canin
Mini Puppy Dry Food



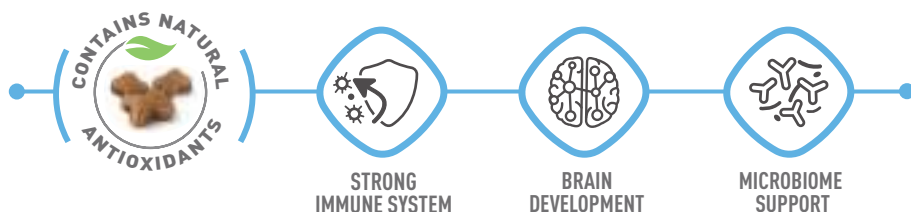
The perfect dog poo is one that you can easily pick up.



HEALTH IS LIFE'S FOUNDATION

Your puppy's nutrition plays a key role in their physical and mental development. With over 50 years of nutrition expertise, ROYAL CANIN® products address every requirement to give your puppy the best start in life.

ROYAL CANIN® super premium nutrition is tailored too help build your puppy's natural defences enabling healthy growth and digestive support.



Toxic for puppies

No matter how longingly they look at you with their puppy-dog eyes, there are some foods that are absolute no-nos for your dog. The following common ingredients can lead to serious health issues, and some can even be fatal.

Your dog should not eat



Onions



Garlic



Chocolate



Coffee or caffeine products



Bread dough



Grapes, raisins, sultanas, currants



Nuts (especially macadamias)



Fruit stones (pits)



Cooked bones, small pieces of rawbone and fatty trimmings



Xylitol (a sugar substitute found in some products such as lollies and chewing gum)



Alcohol



Human medications

***This list is not exhaustive. If you think your puppy has eaten something they shouldn't have, seek vet advice immediately.**



**Animal Referral &
Emergency Network**

If your puppy has or may have consumed any of the items on the list, visit your nearest emergency vet for treatment.

Our partner, the Animal Referral & Emergency Network, has emergency vets available 365 days, including public holidays. Visit **emergencyvet.com.au** to find your nearest location.





knowing you fed them right



Pet parents only get one first year with their puppy — that's why feeding science-led nutrition from the beginning is so important.

SCIENCE DID THAT.



Breakthrough blend of prebiotic fibres to support the gut microbiome and digestive system



Balanced minerals to support growing bones and teeth plus high-quality protein for building lean muscles



DHA from fish oil for healthy brain & eye development



Antioxidant blend of Vitamins C & E to support developing immune systems

get 20% OFF

**Hill's Science Diet
Puppy & Kitten Range only at**

PETBARN

See voucher page for details

Voucher is valid from 01/07/2024 to 30/06/2025, while stocks last. Voucher is non-transferrable and valid for one transaction only. Stock varies by store and online. Not for purchases of commercial quantities. Not valid in conjunction with any other offer and the offer cannot be applied to previous purchases. Prices are subject to change. Further T&Cs apply.

Healthy treats

Treats are a handy training tool for your puppy and some are better than others. Here's our guide to healthy treating.

Training treats

Dog treats are a great training aid when teaching your puppy cues and rewarding them for good behaviour. One of the reasons your puppy will be responsive to this type of reward is because they have a strong sense of smell. Make sure you don't go overboard with the treats – they should only make up 10% of your puppy's daily calories – and be sure to choose options made from quality, natural ingredients.

Off the menu

While you may consider table scraps dog "treats", they can lead to weight gain and stomach upsets. Some of our favourite ingredients can even be toxic for dogs. To ensure their health, puppies should only eat treats and food created specifically for them.

Treats as games

Keep your puppy entertained by filling a Kong toy with some small treats to create an interactive game.

Challenge your puppy to find what's inside to stimulate their senses and help them develop problem-solving skills.

Healthy treats

Just as we humans keep an eye on the snacks we eat, you must consider your puppy's health when buying treats. Always look for puppy treats that contain real ingredients like chicken and fish, and avoid options that are high in sugar, preservatives and saturated fats. Treats with dental benefits and lots of vitamins and nutrients are a great way to keep them healthy.

We recommend



Bell & Bone
Dental Chew Salmon
Puppy Treat



Drool
School Snacks Dog Treat



Treats should only
make up 10% of their
daily calories.

REDEEM
TO RECEIVE

25% OFF



Getting the best
start in life

Expert Pet Nutrition™

ADVANCE™

ADVANCE™ Puppy food range:



SMALL BREED
Up to 10kg



MEDIUM BREED
10kg - 25kg



LARGE BREED
Over 25kg



PUPPY OODLES
All weights



All ADVANCE™ Puppy Dry formulas contain:



Natural Colostrum

Helps defend against digestive upsets.



Antioxidant Vitamin E

Clinically proven to increase antioxidant level.



Fermentable Prebiotic Fibre

To support digestion and a healthy gut microbiome.



Omega 3 DHA and Choline

To support healthy vision and brain development, to help encourage a puppy's learning.



Omega 3 and 6 Plus Zinc

To maintain a healthy skin and coat with reduced coat scale.



S, M & L

Available in small, medium and large. Puppy recipes for all sizes.

Voucher is valid from 01/07/2024 to 30/06/2025, while stocks last. Voucher is non-transferrable and valid for one transaction only. Stock varies by store and online. Not for purchases of commercial quantities. Not valid in conjunction with any other offer and the offer cannot be applied to previous purchases. Prices are subject to change. Further T&Cs apply. Trademark. © Mars Petcare, 2024.



Protection that shows how much you care

With 3 levels of cover available, you can find the best match for you and your puppy.

At Petbarn, we know you've made an unspoken promise to care for your pet. We can help you keep it, with Petbarn insurance. Our policies provide your beloved furry family members with cover when they need it most, all you need to do is choose the cover that best suits you and your pet.



Core Cover

Want cover for just the basics?



Core Plus Cover

For a little more peace of mind



Total Cover

Most extensive level of coverage



Get 10% off - when you add an additional pet to your cover.

Scan here to learn more and get a quote or call **1300 618 412**



*Petbarn Pet Insurance policyholders get a 10% discount that applies to their second and subsequent Petbarn Pet Insurance policies only, based on the order that pet details are entered when you obtain a quote. For more full terms and conditions visit petbarn.com.au/services/pet-insurance

vitapet[®]



Treat them like it's puppy love

As part of a healthy diet, treats should comprise no more than 10% of a dog's daily energy requirement. For more information, visit vitapet.com.au.

© VitaPet is a registered trademark. © Masterpet Corporation Ltd.

They're more than just pets.[®]



Puppy health care



Greencross Vets is part of our Petbarn family

Together we are here to provide the best care for your puppy! The friendly team at Greencross Vets are here to answer any questions you may have and it's easy to find a Greencross Vets close to you. Your local team of vets and nurses are passionate about pets and will ensure that you and your puppy always receive the highest standard of veterinary care.

Read on for some puppy health care tips from our Greencross Vets team.

Preparing for your puppy's veterinary needs



Health

The cost of pet care

The joy of becoming a pet parent for the first time is invaluable, but there are a number of ongoing and sometimes unforeseen costs which are essential to maintain your pet's health. While human healthcare is supported by the government, unfortunately our pets' are not. Pet parents are financially responsible for all veterinary care costs and it's important to understand these costs when choosing your pet.

Healthy Pets Plus is a simple and affordable pet wellness plan that includes benefits such as unlimited vet consultations at Greencross Vets, core vaccinations, unlimited WebVet 24/7, and much more! See page 48 for more details. Greencross Vets also offer payment options including Afterpay, Zip and Vetpay, as well as the ability to use your own pet insurance and GapOnly in certain cases. Speak to your local clinic team for more information.

What is pet insurance?

Pet insurance is designed to help pet owners with veterinary expenses in case of any unexpected illness or injury for their pets.

You can gain peace of mind knowing eligible vet bills for illness and accidental injuries will be covered, providing financial assistance in difficult times. With most insurance policies, there are a number of different cover options to suit your needs.

Why do you need it?

Things don't always go to plan, and this is where pet insurance can assist so you can focus on choosing the best care for your pet. If your pet falls ill or becomes injured, having pet insurance will provide peace of mind and reduce financial stress if you have to make unexpected trips to the vet.

When should I get it?

Puppies are naturally curious and adventurous, and therefore injury prone, so the likelihood of injury at this time is high. You can take out insurance from when they are 8 weeks of age.





bite-sized
pieces



approx.
11mm*



Mess Free
pop in your pocket to
reward instantly



Puppy Approved
made with quality Aussie meat



Vitamin Fortified
With added calcium to support
bone development

*size may vary

Vet health checks

A healthy pet is a happy pet and an important part of maintaining your puppy's well-being is regularly going to the vet!



First steps

It's best to take your puppy to the vet within the first week of bringing them home. Your vet will perform a nose-to-tail physical examination to confirm that there are no health concerns and establish the best preventative health care plan for them including a vaccination schedule and parasite prevention program.



\$40 off your next vaccination

at your local
Greencross Vets.

Get your voucher on pg 79.

What happens at a puppy health check?

Your puppy's visit

- Much like a baby's visit to a GP, your puppy will be weighed and their temperature checked
- The vet will perform a full examination of your puppy from their nose to their tail
- Their first vet visit also involves giving a lot of great advice including what to feed and organising puppy school
- Of course, your puppy will be rewarded with treats for their good behaviour!

Your visit

- The vet will have questions for you about your puppy's history, current diet, parasite prevention, and general behaviour
- The vet may also ask you to bring a small sample of your puppy's stool to check for worms
- Feel free to ask your vet any questions about how to best care for your puppy

How often should I take my pet to the vet?

Taking your dog to the vet every 6 months is important for the early detection of any disease or illness. Each time you visit the vet, tell the team anything out of the ordinary that you've noticed. You know your dog best!

What should I look out for?

If your puppy is injured or showing any signs of illness such as diarrhoea, vomiting, lethargy or weight loss, it's important to contact your local vet as soon as possible. Other signs that your puppy may be unwell are a lack of energy or a change in behaviour. It doesn't hurt to be cautious so contact your vet if you're unsure.

Tips for stress-free vet visits

Trips to the vet don't have to raise the heart rate. There are steps that you can take to encourage an enjoyable and stress-free visit for you and your puppy.

Relax

Puppies are very intuitive. If you adopt a relaxed and positive attitude when you visit the vet, your puppy will often follow your lead.

On the road

Puppies often arrive at the vet anxious due to the car ride. Taking your puppy on short drives and rewarding them can help them get over stress during trips.

Touchy feely

Help your puppy become accustomed to veterinary examinations from nose to tail by playing with their paws and toes, lifting up their lips, looking and touching their teeth, and feeling their tummy and legs on a regular basis. A short duration and low intensity approach to practicing touch and handling is best.

Just drop by

Popping into the clinic to say hello can help familiarise your puppy with the vet and all the smells without being physically examined each time they visit – except for cuddles of course!

To locate your nearest Greencross Vets and book an appointment **visit [greencrossvets.com.au](https://www.greencrossvets.com.au)**

Pet Emergencies

Pet emergencies can happen at any time. Be prepared. Visit **[emergencyvet.com.au](https://www.emergencyvet.com.au)** to find your nearest location.





Vaccinations

Why should I vaccinate my puppy?

Your puppy can be exposed to many common but preventable diseases that exist in the environment and that pass between dogs. While some of these diseases can be treated, many are very serious and potentially fatal. It is necessary to build your dog's immunity when they are young to avoid serious health issues in the future.

Vaccinations and socialisation

Socialising your puppy from a young age is fundamental in reducing behavioural problems and ensuring they grow into a friendly adult. However, you must ensure that your puppy is fully protected from vaccinatable diseases before they are allowed to explore outside the home.

We recommend you introduce your puppy to other vaccinated puppies at an early age to assist with socialisation. However, you must take care to avoid taking your puppy to dog parks or other areas where dogs congregate until they have completed their puppy vaccinations as they can pick up infections from these places.

Only once your puppy has completed their full 14-16 week vaccination schedule, and your vet is certain they are healthy and adequately protected, you should take them for walks in public parks or introduce them to other dogs. Remember that vaccines take 1-2 weeks after the final injection to fully protect your pet.

\$40 OFF

Your next vaccination



Greencross
Vets

OR

ONE MONTH FREE

Vaccinations included!



Healthy
Pets Plus

T&Cs apply. See page 79 for details

Vaccination schedule

**6-8
weeks old**

First
vaccination

**10-12
weeks old**

Booster
vaccination

**14-16
weeks old**

Final puppy
vaccination

**Annual
booster**

Every year after final
puppy vaccination



Healthy Pets Plus
By Greencross Vets

What is Healthy Pets Plus?

Healthy Pets Plus is developed by veterinarians and is exclusive to Greencross Vets. It's a proactive, preventative health care program designed to keep your pet healthier and happier for longer. At Petbarn and Greencross Vets, we believe proactive care not only improves your pet's quality of life, it adds years to it. The Healthy Pets Plus program makes doing the right thing for your pet simple and affordable.

The Healthy Pets Plus program is tailored to your lifestyles to support not only puppy care but also as they transition into adulthood and onward to their senior years.

See page 79 for one month free on your Healthy Pets Plus membership.

How does it work?

The Healthy Pets Plus membership program includes a complete standard of preventative care services for your canine companion and allows you to spread these costs over a 12-month period.

Bringing your puppy for regular check-ups allows your Greencross Veterinarian to evaluate their general well-being and identify any health issues before they become serious illnesses. Your puppy can't tell you how they're feeling, so making use of the unlimited free veterinary consultations and scheduling regular check-ups will give you peace of mind and confidence that your puppy is healthy and happy.



Unlimited in-clinic
Consultations
& WebVet
Consultations



Free Vaccinations
and Microchipping



Free or discounted
emergency
consultations at
selected partner
hospitals



25% off De-sexing*
*Available only on
Puppy plan



Annual Health &
Wellness Tests



20% off Parasite
Prevention



20% off Dog Food*
*Selected brands sold at
Greencross Vets



10% off Products,
Services and
Medication

**Enjoy one month free of Healthy Pets Plus.
Visit page 79 for details.**

Visit greencrossvets.com.au/healthy-pets-plus
or scan the code to learn more.



T&C's apply.



Puppy teething

Just like human babies, puppies are born with no teeth. Their first set of baby teeth, or milk teeth, grow in between 3 and 4 weeks of age. When your puppy is around 4-5 months old, these teeth will fall out to make room for their permanent set of adult teeth. By 5-7 months, all the adult teeth will be present. It is important to note that this can vary depending on the breed.

This means that puppies experience teething twice, once for their milk teeth and again with their adult teeth. While teething is generally not a painful process for your puppy, they may experience some discomfort in their jaw at this time. The best way to help them alleviate this is to provide your puppy with specifically-designed soft chew toys. This will also prevent unwanted chewing of other objects around the house.

Signs your puppy is teething:

- Increased chewing behaviour
- Sensitive teeth or red gums
- Chewing on unusual objects
- Loose baby teeth

Should I see the vet?

While teething may involve some bleeding from the gums as your puppy's sharp teeth emerge, if you notice a large amount of blood, immediately seek professional assistance from your vet.

Before all your puppy's adult teeth have grown in, you should book them in for a dental appointment at your local Greencross Vets for a precautionary check-up.

Your puppy's teeth won't look after themselves

It's important to establish a good dental care routine while your puppy is young. Once they feel relaxed about having their mouth examined, it's time to start brushing their teeth. Ideally, you should do this daily to prevent dental disease. Another way to keep their teeth healthy is to use a water additive, and choose food, treats and toys that have dental care benefits.

We recommend



ProBalance
Puppy Dental
Rings



TropiClean
Fresh Breath Dental
Health Solution for
Puppies



Bow + Bell
Finger Toothbrush



Whimzees
Daily Dental Treats



Australia's largest specialty and emergency network

There may come a time when your fur baby needs an after-hours vet or advanced medical care. Do you know about the specialist and emergency options available for pets? Introducing the Animal Referral & Emergency Network (AREN), Australia's largest network for specialty and emergency pet care. AREN is always here for your pets, with over 20+ locations across Australia. The network has over 1,200 dedicated team members, including more than 600 nurses and 390 vets, committed to providing exceptional specialty and emergency care.

Emergency Vets

Pet emergencies can happen at any time. AREN has emergency vets available 365 days, including public holidays. Whether it's the middle of the night or the weekend, they are here to help. Remember to save the details of your local emergency vet. A quick response can make all the difference.

To find your nearest emergency vet visit emergencyvet.com.au



Specialty Vets

In the animal world, specialists work much like their human counterparts! If your pet faces a challenging health issue, your regular vet will refer them to a specialist for advanced care. A veterinary specialist is registered through the Veterinary Surgeons Board and has gone through extensive training in their field.

Across the AREN network, there are a diverse range of specialty services available. Locations are also equipped with the latest technology such as MRI, CT, X-Ray and more.

Surgery **Diagnostic Imaging** **Neurology** **Rehabilitation** **Internal Medicine** **Critical Care**

Dentistry **Anaesthesia** **Oncology** **Dermatology** **Ophthalmology** **Behaviour**



\$40 OFF

Your emergency
consult fee

 **Animal Referral &
Emergency Network**

T&C's apply. See page 77
for details.

Emergency Vet

Pet emergencies can happen at any time. Save the details of your nearest emergency vet and be prepared for any unexpected situation. Find your nearest emergency vet at www.emergencyvet.com.au



 **Animal Referral &
Emergency Network**

 **ARH** | ANIMAL
REFERRAL HOSPITAL
 **Greencross Vet
HOSPITAL**

 **AEC**
animal emergency centre

 **aaerc** 

 **VRH**
veterinary referral hospital

 **CARE**

Desexing your puppy

What is desexing?

Desexing (also known as sterilisation, spaying, castrating or neutering) your pet is highly recommended by our Greencross Vets team. Desexing involves the removal of the reproductive system under a general anaesthetic and puppies will be back to their energetic selves within a few days. In females the procedure involves the removal of the uterus and ovaries, in males it involves the removal of their testicles.

When should my puppy be desexed?

The right age for desexing your dog can vary depending on their breed and size. Historically, the recommended age for desexing a dog is six months. However as each pet is unique, the Greencross Vets team will take into consideration everything that's special about your dog before giving any recommendations.

Why is desexing necessary?

In females, desexing your dog prevents unwanted pregnancies, and automatically stops their cycles and the associated bleeding and unwanted attention from male dogs that result in pregnancy.

Castration in male dogs helps to reduce some behaviour-related issues, like aggression problems and wandering instincts. Desexing your male dog is a protective measure against them becoming lost as it reduces their hormonal drive to stray from home in search of a mate. In addition, male urine can smell particularly strong and pungent, and desexing usually prevents this unpleasant odour.

Greencross Vets highly recommends that you have your dog desexed. This will provide your dog with many health benefits and also prevent more unplanned puppies from ending up in animal shelters. While it's not a legal offence in all Australian states, check your local laws if it's mandatory for you to desex your dog by the time they are 6 months old.

Myths and facts

Myth: Pets become lazy after they are desexed.

Fact: Your pet's personality generally won't change after they're desexed. However, young male dogs will be less inclined to mount objects and jump fences in search of a mate.

Myth: Females should have a litter before being desexed.

Fact: This is not recommended. Desexing before her first heat will greatly reduce the risk of mammary cancer.

Myth: Desexing will cause my pet to become overweight.

Fact: Desexing is typically done at an age when rapid puppy growth is decreasing and diet control is necessary. However overfeeding and lack of exercise are the culprits if your pet is gaining weight, not desexing.

Parasite prevention

What are parasites?

Parasites are small organisms that exist in our environment and can infect your puppy, posing a serious danger to their health. Some of these infections can even be transmitted to humans. Taking a proactive approach to your puppy's parasite protection is the best way to ensure your whole family stays safe.

Fleas

Fleas are jumping parasites that bite and cause skin irritations. While they're more active in the warmer seasons, fleas can survive and lay dormant in their environment for long periods of time, and have the potential to infest your home quickly; 10 adult fleas can multiply to more than 250,000 fleas in only 30 days! That's a lot of itching and scratching not only for your pet, but also for your family so it's essential to have your puppy on flea medication all year round.

Ticks

Ticks are dangerous parasites that feed on your dog's blood and secrete toxins into their bloodstream. They often live in parks, bushland and gardens, and though the risk of ticks is greater in summer, the reality is that they are a year-round threat.

The most deadly are paralysis ticks which transmit a neurotoxin that causes progressive paralysis of all muscles. These are most common along the east coast of Australia. A sign of paralysis tick toxicity is wobbly back legs and changes in their breathing or bark.

If you think your puppy has a tick, bring them to your local Greencross Vets or emergency vet clinic immediately.

Intestinal worms

Australia is home to a range of intestinal worms including hookworms, roundworms, whipworms and tapeworms. Puppies contract intestinal worms by eating contaminated soil, grass, faeces or by grooming other dogs. Intestinal worms can also be passed on to puppies from their mother when they're born or still suckling.

An infected puppy can easily pass these onto children via a friendly kiss so worming your puppy is important for keeping your whole family protected. Puppies should be wormed every two weeks until they're twelve weeks old, and then once a month until they're six months old. At this point, you'll choose a product they can take into adulthood and this will determine the frequency of treatment.

Paralysis tick



Unfed Fully Fed

Cattle tick



Unfed Fully Fed

Bush tick



Unfed Fully Fed

Brown dog tick



Unfed Fully Fed

D Health

Heartworm

Heartworm is transferred via mosquito bites. This disease can be fatal for pets but it is also completely preventable, so it's essential that you cover this in your treatment.

Visit your local Greencross Vets to discuss the once-yearly heartworm injection for dogs. You can also find topical treatments, oral tablets and chews for puppies at Petbarn that will keep them safe from heartworm. If you need any guidance, just ask a Petbarn team member.



We Recommend



Simparica Trio
Dog Flea Tick & Worm Chew



Pets need a combination of treatments for full protection against fleas, ticks and worms.



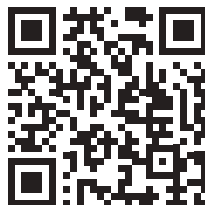
See the threat. Protect your pet.

PetWatch is an online tool that uses live data to make deadly parasite threats visible to pet parents all around Australia.

Pet parents can check the threat level in their suburb, learn more about the risks and signs of the parasites around them, and be guided to the appropriate preventative product.

Check the threat level in your suburb today.

Scan here to search
your suburb



WORLD'S NUMBER 1

SELLING **ALL-IN-ONE** FOR DOGS



*Simparica*TRIO®



Redeem today to get
25% OFF Simparica TRIO 3 and 6 packs*



* Offer not valid with any other offers.

Zoetis Australia Pty Ltd. ABN 94 156 476 425. Level 6, 5 Rider Blvd, Rhodes NSW 2138. © March 2024 Zoetis Inc. All rights reserved.

zoetis

Parasite myths busted

Misinformation can spread faster than a flea infestation. Here are some parasite myths that just aren't true!

Myth: My puppy is too young to have contracted a parasite.

Fact: Newborn puppies have a weaker immune system than adult dogs and can actually be infected with intestinal worms when suckling their mother's milk so it's important that you provide your dog with ongoing parasite prevention starting from when they're young.

Myth: I can't see worms, so my pets mustn't have any.

Fact: Worms live in your puppy's intestines and your pet will most likely only have worm eggs and larvae in their faeces if they are already infected. These are often too small for the naked human eye to see, so even if you can't detect physical evidence of worms, your puppy may still be infected.

Myth: Parasites are only a risk in summer.

Fact: While fleas and ticks may thrive in warmer environments, they are very much a risk to your puppy all year-round. You must keep your puppy protected no matter the season.

Myth: A single product can protect my puppy from all parasites.

Fact: There is no single product that will provide your puppy with full parasite protection. You must always use a combination of two products in order to safeguard your pet. If you're not sure which products are best, use our Flea, Tick and Worm Treatment Finder or just ask a friendly Petbarn team member.



Check your puppy's mouth, paws and tail for ticks daily.





Training



Toilet training

While it might not be the most glamorous side of puppy parenting, toilet training is one of the most important steps. Being patient with them and reacting in the right way will guarantee success for your puppy's training.

It's important to start toilet training your puppy as soon as they arrive home. Allocate a spot for your pet to use and prevent access to 'no-go' areas like carpeted rooms to avoid accidents. The best method is to create a toilet routine and stick to it. Take your puppy to the toilet area at these times, remembering they may go around a dozen times a day:

- As soon as they wake,
- After playing or eating,
- Before bed time,
- After being in their crate.

Your puppy will be eager to please you, so if you stick to these tips and a good routine, they should pick up the basics of toilet training quickly.

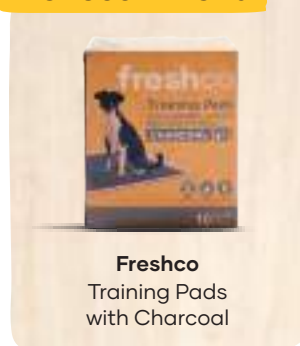
Do's

- ✓ Keep an eye out for signs your puppy may need to go, including turning in circles, whining, sniffing or scratching at the ground.
- ✓ Gently redirect them to the right place if you do find they have gone to the toilet in the wrong place.
- ✓ Clean up their accidents thoroughly with an enzymatic cleaner as your puppy will be keen to reinforce their scent.
- ✓ Use puppy pads from day one of toilet training. These are great for apartment-dwellers and can also be handy to encourage your pet to do their business in the garden by moving them closer and closer to the back door each time.
- ✓ Give them lots of praise and positive reinforcement for going in the right place.

Don't

- ✗ Get angry at your puppy or rub their nose in their mess if you find them going to the toilet in the wrong place or if they have a little accident. Your puppy won't make the link between your anger and the location and will instead learn that going to the toilet anywhere when you're around is unacceptable.

We recommend



Freshco
Training Pads
with Charcoal

EZYDOG

EZYDOG ESSENTIALS

We are an Australian owned and trusted brand for dog owners, offering solution-based products that strengthen the bond between dogs and their humans.

We prioritise quality, innovation and excellence.



CHEST PLATE HARNESS



X-LINK HARNESS



DOUBLE UP COLLAR



SNAKPAK TREAT BAG



**Petbarn
Puppy School**



Why puppy school is worth it

Becoming a puppy parent can be a big step. Sending your puppy to school is a great way for both of you to learn and grow.

The early weeks to months of your puppy's life are crucial in their development of socialisation and communication skills. These early life experiences influence how your puppy will play, communicate and learn as they develop into an adult dog. Petbarn Puppy School is one of the best ways to ensure your puppy learns these skills in a safe and positive environment.

What they'll learn:

Being social: Learning how to communicate and interact with others is important. Petbarn Puppy School classes include structured socialisation sessions where your puppy will be taught to play nice with other dogs and humans.

Basic cues: Every puppy parent wants a well-mannered dog. At puppy school, you and your puppy will pick up important cues like sit, stay, down and come. Lead walking, toilet training and troubleshooting undesired behaviour will also be on the agenda.

How to adjust: As a new pet parent you'll want to keep your puppy safe, while also making sure they adjust well to being a member of your family. At puppy school, our trainers will explain how your puppy learns and views the world so you can communicate with them better.

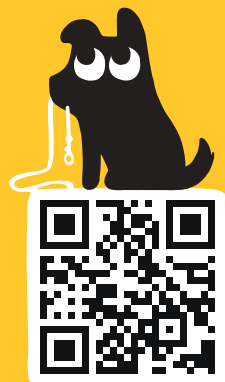
What you need to know about Petbarn Puppy School

Our trainers: Our Petbarn Puppy Schools are conducted by our trained and qualified Puppy Trainers. In each session you will have the opportunity to ask for advice and feedback on you and your puppy's progress.

Our classes: Our puppy school courses run for 5 weeks with each class running for approximately one hour. Each class will typically have 4-8 puppies in attendance.

Enrolment requirements: Your puppy must be between the age of 8-16 weeks as of the first week of class. They must have had at least one vaccination a minimum of 2 weeks beforehand and be up to date with their parasite treatments to ensure their health and safety as well as that of the other puppies.

Visit petbarn.com.au/services/puppy-school to enrol in a class near you!



Scan here with your phone camera!

Stepping out together

Going out for walks and socialising in the park is very exciting. Just remember that it can be a bit daunting for young dogs. Here are some tips for basic puppy training.

When can I take my puppy outside?

As their immune system is still developing, puppies are vulnerable to contracting dangerous illnesses in our environment. Greencross Vets advises waiting until two weeks after a puppy's 14-16 week vaccination before introducing them to the great outdoors and public places. Also ensure your puppy is protected from the parasites in your area.

How do I socialise my puppy?

Socialisation is an important part of a young puppy's life. During their first three to four months, they will learn how to communicate and get along with people and other animals. Each new experience will help your puppy to understand what to make of the world around them.

We recommend



EzyDog
Chest Plate
Dog Harness



EzyDog
Double Up
Dog Collar



My Family
Daisy Charm Dog ID Tag

Introduce your puppy to new sights, sounds and smells in a positive way to build their confidence and let them grow into well-adapted dogs.

Things you should try to familiarise your puppy with include:

- Other dogs and puppies
- A range of people of all ages, especially children
- Other pets, such as cats
- Unfamiliar people, such as strangers at the park
- Noisy household appliances
- Different textures

Walking on a lead

Most of the time your puppy is outside they will need to be on a lead. These accessories can feel uncomfortable for your pet at first. It's best to take your time and let your puppy adjust to the feeling of their collar or harness before attaching the lead. Make sure you don't drag or pull your puppy by their lead – coax them with a treat, and always reward good behaviour.

Having correct identification

Last but not least ensure your puppy has correct identification before stepping outside in the big wide world. It's important their ID tag features their name and your contact details in case they get lost.

New dog, great tricks!

Here are some tips for how to teach simple cues to your puppy, and how to get them to listen.

Sit

- Hold a treat above your puppy's nose and move it above their head
- Your puppy will tilt their head back and maybe even sit on their own
- Say the word "Sit" clearly at the moment they sit down
- If the puppy sits, reward them with a treat or pat

Stay

- Best taught after "Sit"
- Have your puppy on a long lead and have them sit
- Hold your palm out in front of your puppy, take a step back, and say "Stay"
- If your puppy stays, reward them with a treat or a pat
- Repeat the steps to practice, gradually taking more and more steps back while using the cue 'stay' once

Come

- Have your puppy on a long lead and let them wander
- Get your puppy's attention by calling their name in a bright, happy tone
- Once your puppy focuses on you, present a treat and say 'come' clearly
- Praise and reward your puppy with the treat when they reach you

We recommend



SavourLife
Australian
Puppy Training
Treats



Leaps & Bounds
Liver & Berries
Meaty Puppy
Treats



Vitapet
Pocket Reward
Chicken & Veg
Bone Dog Treat



Providore
Chicken with
Manuka Honey
Dog Treats





Curb those little habits

They look up at you with those puppy-dog eyes, and they've just chewed through another pair of your shoes. At Petbarn, we're trained to help!

Problem: Toilet accidents

Solution:

If your puppy has gone to the toilet in the wrong place, gently re-direct them and never punish them. Instead, always give lots of praise and affection for using the right spot so they'll learn where is acceptable. Puppy pads can be useful for when your puppy is not ready to venture outdoors.

Problem: Fear of other dogs

Solution:

In the first few months of their lives, puppies are learning to communicate and may

find meeting other puppies and dogs intimidating. It's important that they learn to socialise in a safe, controlled and positive environment. They will seek your guidance and they need to trust you – so be careful not to push them too far. If they are fearful, let them observe from a distance while you comfort them.

At Petbarn Puppy School, your trainer will teach you about your puppy's body language so you know when they need a little extra support. If they are older, you may need a vet with additional training in animal behaviour. In most cases, this easily helps puppies to adjust to their new family and become happy and confident.

Problem: Humping

Solution:

Even if you find humping amusing, good puppy care involves teaching your pet that this isn't desirable behaviour. Humping is usually caused by anxiety or over excitement. Give them some time to settle down and then try to interact with them in a calm manner. Starting training in the first few days of your puppy coming home will help to establish ground rules, and enrolling them in Petbarn Puppy School will help them learn the difference between desirable and undesirable behaviour.

Problem: Biting

Solution:

Puppies can have sharp teeth, as those who have been bitten will attest. Habitual biting can start as exploring objects, and turn into a game. Your puppy isn't intentionally trying to hurt you. If you find your puppy nipping regularly, substitute what was bitten for a toy. Puppies usually bite to get your attention or ask you to play. Ignore unwanted behaviour like jumping and biting by turning away. Instead, teach them to sit when they want your attention by rewarding this behaviour with playtime and affection.

Problem: Crying at night

Solution:

Crate training your puppy is a great way to combat this (see page 23). Also, when you tuck them in at night, try giving your puppy an item that has the scent of their mother on it. Adaptil will also help your puppy settle in. That said, try and get your puppy to start thinking of you as their new family, so give them an item with your scent, too. We recommend a plush snuggle toy.

Problem: Chewing

Solution:

Toys of different shapes, tastes and textures will distract your puppy from teething pain. Chase toys are good for interactive fun, and plush squeaky toys stimulate a variety of senses. Make sure you put away your valuable items that you don't want chewed, and provide appropriate chew toys. Puppies really can't help but chew, so if you have any concerns ask your local Greencross Vets for advice.

We recommend



Adaptil

Adaptil Stress Relief Junior Dog Collar



Freshco

Training Pads



KONG

Teething Stick Puppy Toy

Utility Range

WHERE FUNCTION MEETS FUN



Rogz Utility Range is remarkably strong and deliberately durable making it the most popular range worldwide. Made from traditional nylon webbing with highly reflective stitching that increases visibility, this functional range is suitable for day and night. Available as Collars, Leads, and Harnesses.



REFLECTIVE STITCHING

Reflective yarn is woven into the webbing for night-time visibility.



CONTOURED PLASTIC

Rogz rounded plastic components ensure that every Rogz product fits snugly.



ROGLOC™

RogLoc is the Fort Knox of side release buckles (Only in L & XL).



DIE-CAST RING

Custom designed die-cast ring made from Zinc (no welding).

Range size offering

XS	S	M	L	XL	XXL
2 - 9 KG	8 - 14 KG	12 - 22 KG	21 - 40 KG	39 - 64 KG	63 - 70 KG

rogz

The world's coolest pet gear.

EXPLORE THE RANGE TODAY

Puppy grooming routine



Comfort

This is bonding time and an opportunity to check the condition of your puppy's skin and coat.

Getting your puppy used to being groomed is an important part of their socialisation. Cuddle your puppy and desensitise them to having their paws, ears, tail, mouth and more checked which will help you during bath time and at the vets.

Areas to focus on:

Coat

Brushing is important to remove loose fur, dirt and debris from your puppy's coat to ensure it stays shiny and healthy. Depending on their coat type, you should brush them a few times a week and use this time to check their skin and coat for fleas and ticks. Brush your puppy's coat in the direction that it grows, and be gentle and patient with any tangles.

Ears

Checking your puppy's ears is an essential part of their grooming routine to assess their health and avoid infections. Familiarise yourself with what a clean ear looks like (odourless, pink and not dirty or

inflamed) and only clean it if you notice a change. It is possible for you to clean your dog's ears at home but it's best that you have a professional groomer or vet show you how to do it first.

Eyes

Depending on your puppy's breed and coat, they may need the hair around their eyes trimmed as the hair can get into their eyes and irritate them. Dogs with light-coloured fur tend to develop red tear stains that need to be washed with a tear-stain remover.

Nails

Your puppy's nails should naturally wear down from walking on hard surfaces but help them get used to having their nails checked and clipped by playing with their feet every day. Special dog nail clippers can be used to carefully trim off the tip of each nail but make sure not to cut the pink part known as the "quick", which contains the blood vessel that will bleed and be painful if cut. If you are unsure, only take a little

bit off at a time, or book in a nail clipping service at a Petbarn Grooming salon to ensure your puppy is in safe hands.

We recommend



Droll

The Ear Dog De-Gunker



Bow + Bell

Wipes & Nail Clippers

TOP TIP

To learn how to cut your dog's nails, scan here



6 tips for grooming at home

Different breeds have different grooming requirements. Visit us at Petbarn and we'll happily advise on the grooming brushes and de-shedding tools that are best suited for your puppy's breed.

1: Baby steps

Grooming should start with gentle brushing for five minutes a day. Use the back of the brush initially to calm your puppy down. For longer coats, it's best to use a de-tangling spray if required.

2: Take it slow

Be sure to reward good behaviour and stop a grooming session before your puppy starts to get irritable. Consider using a tasty treat as a reward.

3: Warm up

Introduce your puppy to bathing, using warm water and specific puppy shampoo and conditioner. **See page 68** for a step by step guide on how to wash your puppy.

4: Designate a space

Have a specific grooming area. A non-slip table is a good idea as the floor is perceived by your puppy as a play area.

5: Help them adjust

Professional grooms are especially important for wire-coated and long-coated puppies, so it's good to get your puppy accustomed to the noise and smells of a professional grooming salon.

6: Work with them

If your puppy is becoming agitated or unsettled, take a break from grooming and return to it once they have relaxed. You don't want them to have negative associations.

We recommend



FURminator
Deshedding tools



Drool
Nourish My Coat Dog
Wash Unscented

PET HACK

Scan here to view some of our top tips on how to keep your dog groomed in-between salon visits



Adult dog and human shampoo can irritate their skin. Always use a soap-free puppy shampoo.

[bow+bell]



GROOMING RANGE

100% AUSTRALIAN MADE, PARABEN & SULFATE-FREE
FEATURING AUSTRALIAN ESSENTIAL OILS



FLIP TO PAGE 77 FOR 20% OFF THE ENTIRE RANGE!

How to bathe your puppy

This is bonding time and an opportunity to check the condition of your puppy's skin and coat.

Try to wash your puppy once every 1–2 weeks. This not only ensures their coat is crispy clean, they also become accustomed to being bathed, lathered, washed, massaged and dried. Often grooming with a brush and comb will help keep your puppy clean and remove any debris between bath times. If cleaning is necessary between bath times, try using bath wipes.

How to wash your puppy:

1. Keep a light tone and reassure your puppy throughout as this new experience can be scary for them at first but they will soon learn it is fun!
2. Comb your puppy's coat while they are still dry to remove knots and tangles. If there is any matting, carefully tease these out, or visit a professional Petbarn groomer for help.
3. Prepare the bath area by providing your puppy with a non-slip mat or towel to stand on, and make sure you have additional dry towels at the ready.
4. Fill the tub with comfortably warm water so your puppy does not catch a chill. Make sure they can securely stand in the tub and are not at risk of drowning. Take care that your puppy doesn't jump out of the tub or hurt themselves.
5. Use a mild, soap-free puppy shampoo, not adult dog or human shampoo, as your puppy has sensitive skin and needs a gentle touch. Human baby shampoo is not suitable for pets.
6. Wash your puppy's body first and take care not to wet their head. Instead, wipe down their face with a wet towel and avoid getting shampoo or water in their eyes and ears.
7. Rinse and dry your puppy making sure there is no leftover shampoo in their coat. You can towel dry your puppy or use a blow dryer on a low, cool setting.

Scan here to find your nearest dog wash unit



**Petbarn
Dog Wash**

Petbarn DIY Dog Wash units are conveniently available at many of our stores.

There are so many reasons to bring in your puppy:

- No appointment required
- No mess at home
- Easy-to-use and modern
- Fully self-contained
- Gentle pet shampoo and conditioner are provided
- Flea and tick treatment wash is available
- Blow-dry your pup
- Earn Friends For Life points when you buy tokens

PET HACK

Scan to see how the DIY Dog Wash works





Professional grooming

Grooming is not just for aesthetics but is essential for your dog's health and hygiene.

Though you can groom your dog at home, if they have a high maintenance coat or you're unsure how to do it, it can save you a lot of time and energy to bring your pet to a professional groomer.

Petbarn Grooming salons are located in a selection of our stores. Our professional grooming packages typically include your dog being pampered with a full body brush, bathing, drying and then trimming and clipping of their coat, as well as nail trimming and ear cleaning.

We also offer additional services to improve the health of your pet from nose to tail including treatments for sensitive skin, chafed paw pads, flea removal and more.

When should I book my puppy in for their first grooming appointment?

If your puppy is older than 8 weeks and has received the minimum vaccination requirements, it may be a good time to get them used to a professional groom. Bring them in to meet your local Petbarn Grooming team before you book in their first session so they're familiar with the space.



**Petbarn
Grooming**

There's nothing like a professional pampering at a Petbarn Grooming salon where the whole team is committed to making your dog feel happy, safe and stylish so book in an appointment now!

**Get \$25 off your puppy's
first groom using our
voucher on page 79.**



**Scan here to find your nearest
salon and make a booking**

Travelling in the car

Ensure your puppy's car safety from the first time they hop in your car, to every trip to and from the park afterwards.



Top tip: PETWATCH.

Check PetWatch to see the parasite risk in the area you're travelling to. Your puppy might need some extra prevention to protect them from parasites in that area.



**Scan here to
search your area**

First car trip

Bringing your puppy home is so exciting, just be sure to prep the car first. Cover your car seats with towels in case of accidents, use a crate or booster seat and bring water for your puppy. Keep the car ride quiet and relaxed. Comfort your puppy if they whine or cry. For longer trips, remember to stop frequently for toilet breaks and stretching.

As they grow up

The image of a dog with their head hanging out of the car window, tongue flapping in the breeze is cute, but not safe. Dogs must always be secured with a booster seat or harness that clips to a seatbelt – it's the law – as they can distract the driver or become airborne in the case of an accident. Remember, you'll need to upgrade your puppy's harness as they grow.

Happy travel rules

- Opt for a travel crate if you're concerned about your pet's anxiety.
- Keep your puppy restrained and in the back of the car.
- Make sure they're wearing a lead before opening doors.
- Take water bowls and treats for long journeys.
- Stop frequently for bathroom breaks and leg stretches.
- Be aware that even a few minutes in a hot car can be fatal for your pet. They should never be left alone in the car.
- If you have a ute never travel with your puppy on the tray as this can become extremely hot in the summer.

We recommend



EzyDog
Adjustable Car
Restraint



All Day
Dog Carrier



Pure Life
Zen & Relaxed
Dog Treats

Puppies on holidays

Have peace of mind when you have to go away on a trip by booking your puppy into a boarding kennel.

You can't always leave your puppy with family or friends, and the lead up to going away can be stressful for both you and your pet, especially if it's the first time. We understand that pet parents want to feel that they're leaving their loved ones in safe hands.

Boarding tips!

- Help your puppy adjust to staying at a kennel by booking them in for shorter day visits to start with, before a longer stay.
- If your puppy is too attached to you or dependent on other pets, boarding can give them useful solo adjustment time. They may be able to find a room mate to play with during their stay.
- Ask if you can send along a blanket or toy belonging to your puppy to ease the transition.
- Ask to see the premises and talk to the staff to ensure you're happy with the care your dog will receive.



Make sure your puppy is up to date with their vaccines at least two weeks before boarding.



**Petbarn
Hotel**

For the convenience of local puppy parents, Petbarn offers pet hotel services in Sydney and Melbourne to make pet boarding hassle free.

You can now conveniently drop off and pick up your pet at a selection of Petbarn stores. An air-conditioned pet shuttle will come to collect your pet for free from participating stores and transfer them to one of the pet hotels.

This means that your pet can experience either standard or luxury accommodation, with mental and physical stimulation, group playtime for up to four hours per day, as well as training and grooming services. They'll feel like they're on holiday, too!



**Scan here to find Petbarn
Hotel and book today**

Technology and your puppy

Us humans have enjoyed some pretty incredible advances and the pet world is no different. Here are some top tech buys for puppies.



Smart camera with treat dispenser

Stay connected to your pet wherever you are with the Petcube Camera with Treat Dispenser. Perfect for pet parents who have behavioural concerns about their puppy, you can even say hello and reward good behaviour with a treat at the touch of a button from your phone. **Pictured: Petcube Camera with Treat Dispenser**



Microchip Dog Doors

Keep your home secure with a dog door that only opens when it registers your puppy's unique microchip number. You can link it to more than one pet and set up curfews and different programs based on the level of access you want to give your puppy. **Pictured: SureFlap Microchip Pet Door**



Electronic Feeders

These are fantastic for those who sometimes get held back at work. The programmable digital feeders can schedule multiple meals per day in exact portions. It's a simple way to maintain your pet's health and feeding routine even when you're busy. Meaning you can relax knowing your puppy is fed on time. **Pictured: Pakeaway Plus Tall Pet Automatic Feeder**



Electronic Fountains

Dogs thrive on fresh water, and the Zeus Cascade 6L Dog Water Fountain delivers a continuous supply of clean, filtered water to keep your furry friend healthy and happy. Beyond hydration, this fountain provides entertainment for your dog. Many dogs love to play with the flowing water, adding a fun element to their day. **Pictured: Zeus Water Fountain**



Play



Exercising your puppy

Exercise is a must, but remember that your puppy is still growing. Here's how to exercise them right.

Is your puppy ready?

Your puppy should avoid dog parks and other areas where dogs congregate until two weeks after their final core vaccination, which is typically administered between 14-16 weeks of age, and after they have been treated for fleas, ticks and worms. The exercise needs of your puppy with also depend on their size and breed. Speak to your Greencross Vet about the right amount of exercise for your pup during their growth period.

Lead free

Some time spent off the lead should be allowed in a safe space such as an enclosed dog park. Large breed pups have special exercise needs to protect

their delicate joints, speak with your Greencross Vet for advice.

Meet and greet

Walks are a great way to let your puppy socialise with a range of people and other pets. Remember that your puppy might not be ready for long walks yet. Short, gentle walks taken daily are better at this stage than one big walk every couple of days.

Stay hydrated

If you're too hot, you can assume your puppy is, too. Always take a drink bottle along for your puppy. Remember, in summer the ground can get very hot so don't let your pup burn their paws.

Play is important

Using dog toys, such as a ball launcher or a fetch toy, will help keep your puppy entertained.

We recommend



All Day
Ball Launcher



Top tip:

Daily walks will reduce weight gain and mentally stimulate dogs.

Shop your way

Shop in-store and online with Petbarn
for all your pet care essentials.



2hr Delivery Guarantee*

Delivered in 2hrs for \$9.95 or
we'll refund the delivery fee



Click & Collect

In as little as
30 minutes*



In-store

Over 220 stores
across Australia



Home Delivery

Free metro delivery for
orders over \$49*



Next Day Delivery

Delivered the next day
for \$7.95*



Repeat Delivery

Save up to 25%* on your
ongoing repeat deliveries!



Save up to 25%* on your ongoing repeat deliveries!



Benefits of Repeat Delivery:

- ✓ **Free shipping[^]** for orders over \$49.
- ✓ **Orders are delivered straight to your door** exactly when you need them.
- ✓ **Always receive the lowest price.** If your item is on special the best price is passed on to you.
- ✓ **You set the frequency.** Tell us how often you need your pets' products delivered.
- ✓ **Easily manage your Repeat Delivery,** simply log in to your account to make any changes to your order.
- ✓ **No contracts.** Cancel anytime, no hassles.

*T&Cs apply. See petbarn.com.au/terms-and-conditions for more details.

[^]Free for orders \$49 and over or \$6.95 delivery fee in Metro areas only.
For Rural, Regional and Outback areas shipping fees will apply.

NATURE'S MIRACLE®



STAIN & ODOUR SOLUTIONS

YOUR TRUSTED SOLUTION FOR EVERY PET MESS

Everyday Messes



Simply **Nature's Miracle® Stain & Odor Remover**

- Bio-enzymatic formula formulated with 86% plant-derived surfactants and without parabens, phthalates, phosphates and added dyes
- Bottle made with 25% post-consumer recycled material



- Tough on pet, urine, feces, vomit, drool and other organic stains & odors***
- For use on carpets, hard floors, furniture, fabrics & more***



Nature's Miracle® Stain & Odor Remover

- Original bioenzymatic formula begins to break down organic stains on contact



- Begins to break down stains on contact

Urine Messes



Urine Destroyer Plus

- Destroys the toughest severe urine stains and the yellow, sticky residue
- Powers out severe urine stains on carpets, hard floors, furniture and more
- Fragrance made with essential oils



- Breaks down the odor-causing components of urine to destroy tough odors
- System works to remove tough pet odors

Set-in Messes



Set-In Stain Destroyer

- Oxidizing action loosens and removes debris that clings to carpet fibers
- Oxidizing formula targets organic matter



- Fast-acting ingredients penetrate to lift deep-set stains and odors
- Removes stains that cannot easily be wiped up or have been sitting for a while before they are discovered

Severe Messes



Advanced Stain & Odor Eliminator

- Advanced bioenzymatic cleaning capability
- System works to remove pet odors
- Fast-drying formula minimizes tracking



- Designed to remove the most severe, stubborn stains, including stains other products have failed to remove

TRAINING RANGE



Training essentials
designed to **simplify**
pet parenthood

Also for kittens



\$40 OFF*

Your emergency consult fee



PUPKIT25DBA

PETBARN

15% off All Day Dog Bedding



AL24PKTV13

PETBARN

20% off Whimzees Puppy Treats



PUPKIT25BB1

PETBARN

20% off Bow + Bell Treatments, Grooming Tools & Washing Aids



PUPKIT25PL

PETBARN

20% off All Day Dog Collars, Leads and Harnesses



PUPKIT25SDC

PETBARN

20% off Hill's Science Diet Puppy



PUPKIT25ADP

PETBARN

25% off Advance Puppy





GXL01093

Terms and Conditions: *Offer valid for 12 months from Date of Issue. Valid for use at any Animal Referral & Emergency Network locations. Locations can be found here: emergencyvet.com.au. Offer can be redeemed for \$40 off an Emergency consult fee. Not valid in conjunction with other offers and cannot be applied to previous purchases. To redeem, present this voucher at participating Emergency hospitals which can be found www.emergencyvet.com.au. Voucher must be used in single transaction. Not redeemable for cash. Offer does not apply to speciality services offered. If any additional treatment plans or medications are required, these will incur costs and the veterinarian will discuss these at the time of your emergency consult.



PUPKIT25DBA

15% off All Day Dog Bedding

Terms and Conditions: Offer valid from 1 July 2024 until 30 June 2025 while stocks last. Petbarn is a registered trademark of Petbarn Pty Ltd ABN 78 001 802 759. Retail sales only. Offer available in-store at Petbarn and online at petbarn.com.au. Not in conjunction with any other offer. Cannot be used to purchase Petbarn gift cards. Not transferable for cash. One voucher per person. One time use only. FFL members only.



AL24PKTV13

20% off Whimzees Puppy Treats

Terms and Conditions: Offer valid from 1 May 2023 until 30 June 2024 while stocks last. Petbarn is a registered trademark of Petbarn Pty Ltd ABN 78 001 802 759. Retail sales only. Offer available in-store at Petbarn and online at petbarn.com.au. Not in conjunction with any other offer. Cannot be used to purchase Petbarn gift cards. Not transferable for cash. One voucher per person. One time use only. FFL members only.



PUPKIT25BB1

20% off Bow + Bell Treatments, Grooming Tools & Washing Aids

Terms and Conditions: Offer valid from 1 July 2024 until 30 June 2025 while stocks last. Petbarn is a registered trademark of Petbarn Pty Ltd ABN 78 001 802 759. Retail sales only. Offer available in-store at Petbarn and online at petbarn.com.au. Not in conjunction with any other offer. Cannot be used to purchase Petbarn gift cards. Not transferable for cash. One voucher per person. One time use only. FFL members only.



PUPKIT25PL

20% off All Day Dog Collars, Leads and Harnesses

Terms and Conditions: Offer valid from 1 July 2024 until 30 June 2025 while stocks last. Petbarn is a registered trademark of Petbarn Pty Ltd ABN 78 001 802 759. Retail sales only. Offer available in-store at Petbarn and online at petbarn.com.au. Not in conjunction with any other offer. Cannot be used to purchase Petbarn gift cards. Not transferable for cash. One voucher per person. One time use only. FFL members only.



PUPKIT25SDC

20% off Hill's Science Diet Puppy

Terms and Conditions: Offer valid from 1 May 2023 until 30 June 2024 while stocks last. Petbarn is a registered trademark of Petbarn Pty Ltd ABN 78 001 802 759. Retail sales only. Offer available in-store at Petbarn and online at petbarn.com.au. Not in conjunction with any other offer. Cannot be used to purchase Petbarn gift cards. Not transferable for cash. One voucher per person. One time use only. FFL members only.



PUPKIT25ADP

25% off Advance Puppy

Terms and Conditions: Offer valid from 1 May 2023 until 30 June 2024 while stocks last. Petbarn is a registered trademark of Petbarn Pty Ltd ABN 78 001 802 759. Retail sales only. Offer available in-store at Petbarn and online at petbarn.com.au. Not in conjunction with any other offer. Cannot be used to purchase Petbarn gift cards. Not transferable for cash. One voucher per person. One time use only. FFL members only.

\$40 OFF*

Your next
vaccination



OR

ONE MONTH FREE^

Vaccinations
included!



AL2435V02

PETBARN

\$30 off Pro Plan Dry Puppy Food



AL24PKG01



**Petbarn
Grooming**

\$25 off Puppy's First Groom

Puppies must have received their C5 vaccination 10 days prior to attending the salon. Proof of vaccination is required for all puppies less than 6 months old.

NOSH3MP12

PETBARN

FREE Single Serve Puppy Meal 500g

Nothing's made like Nosh – Human-grade food for pets



PUPKIT25DT3

PETBARN

30% off Dog Treats

Includes Leaps & Bounds, Daily Bark, ProBalance and Providore treats only.



PUPKIT25T2

PETBARN

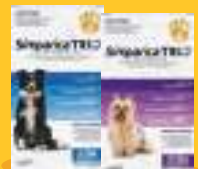
20% off KONG Puppy Toys & All Day Dog Toys



PUPKIT25ST

PETBARN

25% off Simparica Trio





To redeem \$40 off your next vaccination, book a vaccination appointment at your local Greencross Vets clinic & present this voucher



6XLDH93

OR



To redeem one month free of Healthy Pets Plus, join online at www.healthypetsplus.com.au and use code:

ONEMONTHFREEPK

Terms and Conditions: **Valid for new Greencross Vets patients or new Healthy Pets Plus members only. Cannot be applied to previous purchases. Petbarn, Greencross Vets and Healthy Pets Plus may amend this offer at their absolute discretion. For full T&Cs, visit www.greencrossvets.com.au/promotions

AL2435V02

\$30 off Pro Plan Dry Puppy Food

Terms and Conditions: Offer valid from 1 July 2024 until 30 June 2025 while stocks last. Petbarn is a registered trademark of Petbarn Pty Ltd ABN 78 001 802 759. Retail sales only. Offer available in-store at Petbarn and online at petbarn.com.au. Not in conjunction with any other offer. Cannot be used to purchase Petbarn gift cards. Not transferable for cash. One voucher per person. One time use only. FFL members only.

AL24PKG01

\$25 off Puppy's First Groom

Puppies must have received their C5 vaccination 10 days prior to attending the salon. Proof of vaccination is required for all puppies less than 6 months old.

Terms and Conditions: Offer valid from 1 July 2024 until 30 June 2025. Voucher only valid for dogs aged up to 6 months old at the time of appointment. Bookings essential. Available at Petbarn Grooming salons only. Must comply with Petbarn Grooming terms and conditions www.petbarn.com.au/grooming-terms. Not in conjunction with any other offer. One voucher per person per pet. One time use only. FFL members only. Does not include additional services or surcharges.

NOSH3MP12

FREE Single Serve Puppy Meal

FREE Single Serve Puppy Meal 500g. Nothing's made like Nosh – Human-grade food for pets

Terms and Conditions: Offer valid from 1 July 2024 until 30 June 2025 while stocks last. Petbarn is a registered trademark of Petbarn Pty Ltd ABN 78 001 802 759. Retail sales only. Not valid on www.petbarn.com.au. For in-store purchases only. Not in conjunction with any other offer. Cannot be used to purchase Petbarn gift cards. Not transferable for cash. One voucher per person. One time use only. FFL members only.

PUPKIT25DT3

30% off Dog Treats

Includes Leaps & Bounds, Daily Bark, ProBalance and Provideore treats only.

Terms and Conditions: Offer valid from 1 July 2024 until 30 June 2025 while stocks last. Petbarn is a registered trademark of Petbarn Pty Ltd ABN 78 001 802 759. Retail sales only. Offer available in-store at Petbarn and online at petbarn.com.au. Not in conjunction with any other offer. Cannot be used to purchase Petbarn gift cards. Not transferable for cash. One voucher per person. One time use only. FFL members only.

PUPKIT25T2

20% off KONG Puppy Toys & All Day Dog Toys

Terms and Conditions: Offer valid from 1 July 2024 until 30 June 2025 while stocks last. Petbarn is a registered trademark of Petbarn Pty Ltd ABN 78 001 802 759. Retail sales only. Offer available in-store at Petbarn and online at petbarn.com.au. Not in conjunction with any other offer. Cannot be used to purchase Petbarn gift cards. Not transferable for cash. One voucher per person. One time use only. FFL members only.

PUPKIT25ST

25% off Simparica Trio

Terms and Conditions: Offer valid from 1 July 2024 until 30 June 2025 while stocks last. Petbarn is a registered trademark of Petbarn Pty Ltd ABN 78 001 802 759. Retail sales only. Offer available in-store at Petbarn and online at petbarn.com.au. Not in conjunction with any other offer. Cannot be used to purchase Petbarn gift cards. Not transferable for cash. One voucher per person. One time use only. FFL members only.

FURminator®

PROVIDES GROOMING CONFIDENCE



FURMINATOR GROOOMING PRODUCTS

A regular grooming routine improves the health and hygiene of pets, and provides an excellent opportunity for an overall routine checkup of your pet. Equally important, the time spent grooming strengthens the bond between your pet and you, their pet parent. By sticking with a regular grooming process of quick daily grooming weekly deshedding, monthly bathing and discarding pet hair as needed, pets will look better, smell fresher and have a healthier coat. In addition, the hair that used to cover surfaces of your home will no longer be an issue.



FURrejector button releases hair with ease, making deShedding easier than ever



Undercoat deShedding Tool
SMALL DOG
Available in Long Hair & Short Hair



Undercoat deShedding Tool
MEDIUM DOG
Available in Long Hair & Short Hair



Undercoat deShedding Tool
LARGE DOG
Available in Long Hair & Short Hair



**Taste
Guarantee**



Taste it, love it or we'll replace it... Guaranteed!

At Petbarn, we believe your dog and cat will love their food so much that if they don't... we'll help you find a replacement. That's our taste guarantee.

What you need to do:

1

Bring your remaining food back to one of our stores

2

Talk to one of our team members about your pet's feeding experience

3

We'll help find a replacement food for your pet

Learn more at petbarn.com.au/taste-guarantee



**Petbarn Price
Guarantee**



Our Price Match Guarantee

We're here to help you care for your pet, but we know that price is important, too. That's why we'll consistently provide the highest quality customer service and best value every day. Plus, if you find a lower price on an identical product that's in stock, we'll match it. That's our Price Match guarantee to you.

What you need to do:

1

Contact us

Show the lower price to a team member at your local Petbarn store or contact our Customer Service team via **LiveChat at Petbarn.com.au**, on **1300 655 896** or at **info@petbarn.com.au**

2

Match & save instantly

Once approved we'll match the price, provided you're a Friends for Life member and our terms and conditions are met.

Learn more at petbarn.com.au/price-guarantee



**2hr Delivery
Guarantee**



Or we'll refund the delivery fee

Get your orders in 2 hours or the delivery fee is free. For orders placed before 4pm Monday-Saturday and 3pm Sundays and public holidays. Metro areas only.

Learn more at petbarn.com.au/delivery-information



BlackHawk®

Every ingredient matters



Care. Our most important ingredient.

We know you care for your best friend, which is why we care so much about what you feed them.

Black Hawk Puppy Foods have been formulated by animal nutritionists and vets to help your puppy thrive and reach their potential for growth and development. Because at Black Hawk, we believe Every Ingredient Matters®.



Supports
digestive
health



Helps support
cognitive
development



Scan for
your custom
feeding plan

Up to \$300 worth of discount vouchers inside!*

*When you spend over \$900
across select categories.



*Up to \$300 worth of discount vouchers is calculated on the combined maximum saving when purchasing a single product with each retail voucher as a Friends for Life member. Value is correct at time of printing.