

## Pre-existing Condition Exclusion Review Form

You can submit this form to request a review of a Pre-existing Condition excluded from your policy. Please arrange for your Vet/s to complete all applicable sections. Both you and your Vet/s are required to certify and provide veterinary records to verify that your Pet has been free of the clinical noticeable signs, symptoms or an abnormality of the Pre-existing Condition (or any Condition(s) arising directly from this Condition) for 18 months up to the completion date of this form. **Your request for a review cannot be completed without all the necessary supporting documentation.** Please allow 30 days for us to complete the review. You will be notified of the outcome of your request in writing.

Note:

- As at the submission date of this form, your Pet must have been symptom-free of the Condition deemed **Pre-existing, and any Related Condition(s)** for a minimum continuous period of **18 months**.
- Whether such a Condition is a Pre-existing Condition will depend on its nature and experience. If your Pet has a Temporary Condition that has not existed, occurred or shown noticeable signs, symptoms or an abnormality in the 18-month period immediately prior to your claim Treatment date, it will no longer be excluded from Cover as a Pre-existing Condition.
- Conditions that cannot be cured are not eligible for Pre-existing Condition exclusion review. These Conditions include Chronic Conditions, Cruciate Ligament Conditions, intervertebral disc disease, hip dysplasia, elbow dysplasia, patella luxation and endocrine diseases.
- This review will be completed in accordance with the current policy terms & conditions.

### Step 1: Your details

Policy number:

### Policy owner's details

Title:  First Name:  Surname:

Address:

Suburb/City:  State:  Postcode:

Phone: (home)  (work)  (mobile)

Email:

### Pet's details (one form to be completed per insured pet)

Pet's name:  Species: Dog  Cat

Breed:  Pet's Age/date of birth:

### Step 2. Pre-existing Condition exclusion(s) that you would like reviewed and waived

Provide details of the Condition (or organ/body part) to which this exclusion request relates:

- 
- 
- 

### Step 3. Policy owner declaration

Has your Pet shown any noticeable signs, symptoms, abnormalities or received any treatment relating to the Condition and/or organ/body part identified in section 2 above over the past 18 months? Yes  No

If you answered Yes to the question above, please indicate the date/s and describe the treatment and/or symptoms noted.

**Veterinarian to complete sections overleaf.**

#### Step 4. To be completed by the Veterinarian

##### Veterinarian's instructions:

Please examine the pet and provide supporting documentation such as test results, clinical notes and/or veterinary history records (where applicable) to support this review.

Policy owner's name:

Pet's name:  Date of examination:

Condition being reviewed:

The date this Pet was first registered/treated at your practice?

If this Pet was referred to your practice, please provide details of the referring practice.

Referring practice name:

Referring Vet:

Address:

Phone number:  Email:

The earliest date that this Condition was first noted or diagnosed (as stated by the client or noted in your records):

The date on which this Condition (or any Related Condition/body part or organ) was last treated:

The date you last saw this Pet and for what reason?

In your opinion what is the probability of this Condition, or any related Condition, requiring treatment within the next 12 months?

Please provide any additional notes or comments to support this application.

#### Step 5. Examining Veterinarian's declaration

I/We certify that the information given in this form and any supporting documentation is truthful, accurate and complete.

No information likely to affect this review has been withheld. I/We understand that deliberate misrepresentation of my/our Pet's Condition or the omission of any material facts may result in the denial of the review and/or cancellation of the policy. I/We understand that the policy administrators will assess information provided in accordance with the policy terms and conditions. I/We authorise any Vet who has treated my/our Pet to provide to the insurer any details they may require. Please note that issuance or completion of this form does not acknowledge liability or guarantee a removal of a Pre-existing Condition exclusion.

SIGN HERE	Signature of Policy Owner	<input type="text" value="X"/>	Date	<input type="text" value="DD / MM / YYYY"/>	Name of attending Vet and practice: (please print or stamp)
	Signature of Vet	<input type="text" value="X"/>	Date	<input type="text" value="DD / MM / YYYY"/>	
Vet Registration Number	<input type="text" value=""/> <input type="text" value=""/> <input type="text" value=""/> <input type="text" value=""/>	Registration State	<input type="text"/>		

#### Please mail this completed form to:

Petbarn Pet Insurance  
Locked Bag 9021  
Castle Hill NSW 1765

or fax both sides of this form with all accompanying documentation to **1300 367 229**.

#### For any questions, please call 1300 618 412 between 8am – 8pm Monday to Friday (AEST).

Please note the completion of this form does not mean an automatic waiver of the Pre-existing Conditions Exclusion.

Petbarn Pet Insurance is issued by the insurer The Hollard Insurance Company Pty Ltd ABN 78 090 584 473, AFSL 241436. Petbarn Pet Insurance is distributed and promoted by Greencross Limited ABN 58 119 778 862 an Authorised Representative (AR No.1241197) of PetSure (Australia) Pty Ltd (PetSure) ABN 95 075 949 923, AFSL 420183. Petbarn Pet Insurance is arranged and administered through PetSure. Any advice provided is general only. Please consider the Product Disclosure Statement (PDS) at [www.petbarn.com.au/services/pet-insurance](http://www.petbarn.com.au/services/pet-insurance) to decide if the product is right for you.